
THRIVE AGRITECH LED LIGHTING PRODUCTS FIVE-YEAR LIMITED WARRANTY

Simple Warranty Overview:

- What's Covered?
 - Defects in LED modules, electrical components, and fixture housings due to materials or manufacturing for 5 years from shipment.
- What's Not Covered?
 - Wear and tear, improper installation, misuse, unauthorized repairs, environmental damages, or consequential losses.
- How to Claim:
 - Email service@thriveagritech.com within 30 days of noticing an issue with invoice, serial number(s), and photos.

Detailed Warranty:

1. Warranty Coverage & Period

Thrive Agritech, Inc. ("Thrive Agritech") warrants to the original purchaser ("Customer") that its LED lighting products ("Products") will be free from defects in materials and workmanship for a period of five (5) years from the date of shipment (the "Warranty Period").

2. Scope of Warranty

This Limited Warranty applies only to defects in materials and workmanship in LED lighting Products manufactured and sold by Thrive Agritech when installed, operated, and maintained per official guidelines, specifically covering:

- LED Modules/Arrays
- Electrical Components (drivers, wiring, electronic parts)
- Fixture Enclosure & Structural Components

3. Remedies

If a Product covered by this Limited Warranty is defective, Thrive Agritech, at its sole discretion, will:

- Repair the defective Product or component;
- Replace it with a new or reconditioned product of equivalent or improved performance; or
- Refund a pro-rated portion of the original purchase price. Refunds are calculated based on remaining warranty coverage.
 - For example, a product failing after 2 years (3 years remaining) will receive a 60% refund (3/5 of the original price).

Thrive Agritech covers standard ground shipping costs for approved claims but excludes labor costs related to removal or reinstallation.

4. Claim Procedure

To claim, the Customer must:

- Notify Thrive Agritech in writing within 30 days of discovery at service@thriveagritech.com.
- Provide serial number(s), original invoice, detailed defect description, and product photos.
- Obtain a Return Merchandise Authorization (RMA) and follow shipping instructions provided by Thrive Agritech.

5. Exclusions

This Limited Warranty excludes:

- Normal wear and tear (gradual reduction in LED performance or minor cosmetic imperfections)
- Improper installation or maintenance
- Unauthorized modifications or repairs
- Environmental damage
- Misuse, negligence, accidents, and consumables
- Indirect or secondary damages

6. Limited Transferability

This warranty is transferable once to a subsequent purchaser within the warranty period, provided Thrive Agritech receives written notification within 30 days of the transfer along with proof of original purchase.

7. Disclaimer of Other Warranties & Limitation of Liability

Thrive Agritech disclaims all other warranties, express or implied. Liability is limited to the original purchase price, excluding indirect or consequential damages.

8. Governing Law & Venue

This warranty is governed by California law. Disputes will be resolved in California courts.

9. Entire Agreement & Severability

This Limited Warranty constitutes the entire agreement, superseding prior agreements. Invalid provisions will not affect remaining terms.

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